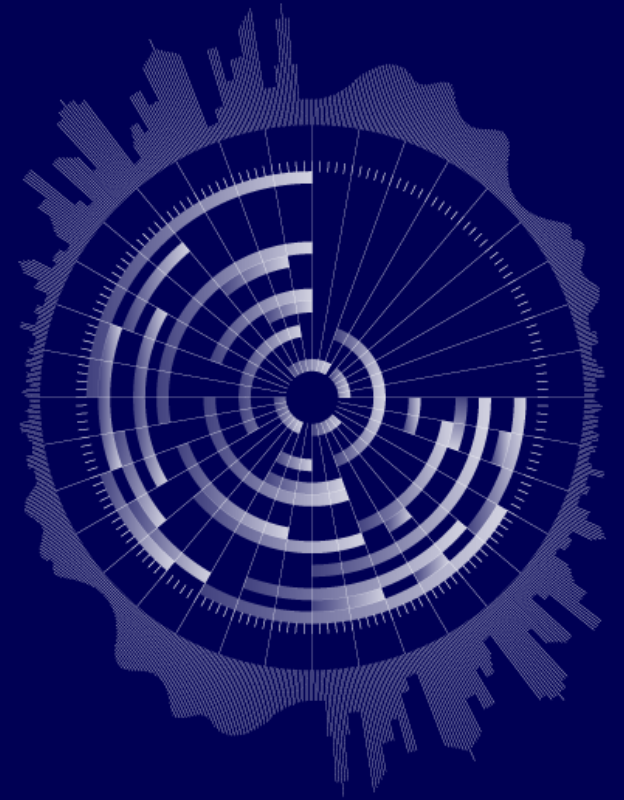


The aged care workforce and client wellbeing

Five lessons from COVID-19 in Australia

Professor Sara Charlesworth and Wendy Taylor

3 March 2022



Two key studies

Decent Work Good Care: International approaches to aged care

Decentworkgoodcare.com

Meeting the social and emotional needs of older people using aged care services

unsw.edu.au - Social Policy Research Centre

The conditions of work are the conditions of care

Five Lessons from Australia

1. Plan for mitigating staff shortages
2. Increase ratio of nursing qualified staff and train frontline staff in infection control & provide time for them to use these skills
3. Allow residents to use outdoor spaces during lockdowns
4. Support & provide time for dementia-trained staff to use skills
5. Support the development & wellbeing of staff as well as the wellbeing of residents/clients